Reporting bugs

If you think you have found a bug or exploit, we encourage you to report it to us for investigation. The best way to report an issue is to submit a ticket via the "Report a Bug" button in #minecraft-info. We would rather receive multiple reports than none at all, so please do not be afraid of sending a message. Leaving an issue unreported will only ensure it won't be fixed.

Making Good Bug Reports

> **Avoid vague descriptions like "x doesn't work", "x is broken" or "I can't x". Instead, explain exactly what you are seeing, no matter how obvious you think it is.**

Good bug reports involve providing as much information about the problem as possible. The more information we have to work with, the easier it will be for us to find and fix the problem.

An ideal bug report would include the following:

- The server you were on.
- A detailed description of what happened.
- A list of steps we can follow to reproduce the bug ourselves.
- The coordinates/world the issue occurred at/within, if applicable.
- Any relevant screenshots or videos demonstrating the bug.

Bad:

> ❝ I can't claim land.

Good:

> ❝ When I try to claim land using a wooden shovel on the survival server, I get the following error: "You do not have permission to perform this action"